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News Release

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Abilene Animal Services Implements New Managed Intake Procedures

ABILENE, Texas – Beginning Tuesday, August 21, 2018, Abilene Animal Services will implement the Best Friends Animal Society recommended managed intake procedures. Best Friends is a prominent nationwide animal rescue and advocacy organization that performed an assessment of the Abilene shelter in June of this year. Their report noted that, "Abilene's animal shelter has a per capita intake nearly double even many high-intake shelters. Shelter policies have made it very easy for both residents and non-residents to surrender animals to the shelter."

The new managed intake procedures are:

- Intake Hours - Monday - Friday from 11:00A - 2:00P.
- Owners may only surrender their pets by appointment only.
- Those from outside of city limits who want to bring animals the Abilene shelter must make an appointment.

Animal Services Director Mirinda Walden stated, "There are days at the shelter when we experience an intake of over 80 cats and dogs. We still want to provide intake services to the public but request that owners make an appointment to surrender their pets. It is often a difficult decision to surrender a pet to the shelter and by limiting those surrendered each day, it will give your pet a better chance of a positive outcome."

Also the hours at the shelter will be modified slightly to focus on daily care of the animals at the shelter. The operating hours will now be Monday - Friday from 11:00A - 6:00P and closed from 2:00P - 3:00P for cleaning. This will allow for a more efficient cleaning of the shelter in the afternoon.

For more information, please contact Animal Services Director Mirinda Walden.

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