



555 Walnut St. Abilene, Texas 79601
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News Release

"We work together to build and maintain a community of the highest quality for present and future generations."

FOR IMMEDIATE RELEASE

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Corrected Street Maintenance Fee letters on the way to Abilene utility customers

ABILENE, Texas – In the coming weeks, Abilene utility customers can expect to receive a corrected Street Maintenance Fee letter for their water account.

The City of Abilene is aware that approximately 83% of water customers have received Street Maintenance Fee letters containing information for a water account not associated with their address. The City was made aware of this error last week after a large portion of data used for the original mailing became corrupt, resulting in the confusion for citizens and property owners in Abilene.

The City of Abilene apologizes for the confusion. Utility customers who received a wrongly addressed Street Maintenance Fee letter can disregard it, and wait for a corrected letter to arrive in the mail.

To learn more about the Street Maintenance Fee, you can connect with the City of Abilene through these resources:

Webpage: Click [here](#) or go to www.abilenetx.gov and click on the Street Maintenance Fee icon at the bottom of the page.

Email: streetfee@abilenetx.gov

Phone: 325.437.4546

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